- If a citation is issued, a Warning Notice or a Notice of Violation is mailed by the Excise Taxes Division.
- Taxpayer appeal rights are described in the *Notice*.



- A written request to appeal must be received within 10 days from the date of the *Notice*.
- If the request is not received timely, the appeal may not be granted and the violation will remain on record.

There are two levels of appeals.



- The first level of appeal is a conference conducted by a Hearing Officer of the Excise Taxes Division.
- A representative of the Investigations Division is included in these conferences.
- All appeal conferences are conducted by telephone.

A *Notice of Decision* is mailed by the Excise Taxes Division within 4 to 6 weeks after the first level appeal conference.



- If there is disagreement with the outcome of the first level decision, the decision may be appealed within 10 days from the date of the *Notice* for a second level conference.
- The second level conference is held by the Appeals Division of the BOE.

- The Appeals Division will issue a Notice of Decision of the outcome of the second level appeal conference.
- The decision of this appeal conference is final unless the outcome is a revocation or a fine over \$2,500.
- Revocations and fines over \$2,500 may be appealed for a hearing before the BOE's elected Board.
- The Board Hearing is the final step of the appeal process with the BOE.